



Eric Holcomb, Governor
State of Indiana

Division of Mental Health and Addiction
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October 30, 2017

To: Recovery Works Providers and Referral Sources

From: Angela Boarman

Re: Memo 008

Subject: Client Cap, Vouchers, Staff

Client Cap

The Recovery Works program has been very successful thus far. Since its inception we have served nearly 20,000 clients. While we want to be able to be everything for all, we are getting to point where we need to be more conservative with our spending. Beginning December 1, 2017, we will be reducing the overall client call to \$7,500.00. This reduction will have no effect of the handful of caps that are in place for particular services (i.e. housing, medication, etc.), those will remain as is. In addition, this is no indication that we are "running out of funding." We still have plenty of funding available, we just need to be more conservative in order to provide services to all.

In addition, to this change, we will stop approving additional funding beyond the cap. This will make it all more important that clients get connected to benefits as soon as possible. We recognize that this may cause some short-term discomfort for some of our providers, particularly those that provide residential services. The reason why it will be short-term discomfort is because we expect that there will be an expansion in Medicaid/HIP services that begin in February to cover such services. Along with the expansion of Substance Use Disorder services through Medicaid/HIP, we will also be changing our definitions and reimbursement rates to be in line with the rest of the Division in February. More to come on this information after the first of the year.

As we work through this adjustment, please never hesitate to reach out to us with questions or concerns at Recovery.Works@fssa.in.gov.

Vouchers

As a reminder, we asked that all providers help us out with two items by November 1, 2017: close out all episodes of care for clients that are no longer receiving Recovery Works services in WITS, and if they are finished with services overall they need to be closed in DARMHA as well; additionally we asked that agencies catch up with billing. As a reminder, please refer to Memo 002 and the new Policies and Procedures Manual for billing guidelines. Both can be found on our website: RecoveryWorks.fssa.in.gov.



In addition to closing out episodes of care, we would like to remind everyone about the need to be realistic when building vouchers. We strive for agencies to claim 50% or higher of their vouchers. We have some agencies that are in the single percentages. Please let us know if we can provide any technical assistance in helping your agency assess a better way in to build vouchers. Reach out to us at Recovery.Works@fssa.in.gov.

Staff

I am pleased to welcome four new staff members to the Recovery Works team. We have welcomed two new Forensic Treatment Service Coordinators: Jacqueline Kinsey and Sarah Sipher. This role is your main contact for WITS requests, billing questions, application processes, returned funds and overall customer service. Jacqueline will be focused on our north and central regions and Sarah will oversee the south region. In addition to these roles, we have also add two Forensic Treatment Clinical Directors: Catrinka Prestly and Darius Brannon. Our Clinical Directors oversee the Prior Authorization process, audits, and provide assistance in building recovery oriented communities with our Recovery Works providers and Criminal Justice partners. Catrinka will be focusing her time on the central region and Darrius will be working with the northern region. I hope that you will welcome them as they begin scheduling time to meet with you and your staff. We are still looking for one more Clinical Director that will focus on the southern region.

Are regions are broken up as follows, based on the breakdown of smaller regions from our Provider Map:

- North: 1,2,3,4
- Central: 5,6,7
- South: 8,9,10

As always, if you have any questions or concerns, please feel free to contact the team at Recovery.Works@fssa.IN.gov. Thanks for all you do and all of your efforts as we continue to expand the Recovery Works program across the state.

Sincerely,



Angela Boarman
Program Manager
Recovery Works
Division of Mental Health and Addiction
Family Social Services Administration

*Please print and keep with your Recovery Works Program Manual.